

## **COVID 19 Measures**

The health and safety of both our guests and our employees is our first priority!

In order to protect everyone and to enable an efficient operation of the ski school, we are introducing some special measures for the forthcoming winter season.

### **Distance**

Since skiing is an outdoor sport, the risk of infection is lower in the open air than indoors. We will endeavour to maintain the required protective social distancing at all times and to minimise all personal contact.

### **Meeting Places**

In order to avoid large gatherings of people, we will extend the area of the ski school meeting place. The minimum social distancing must be maintained and face protection covering mouth and nose is obligatory at all the meeting places. In general, we aim to keep the time spent at the meeting place to an absolute minimum.

### **Sales Offices**

If you visit our offices, please observe the maximum number of people allowed inside at one time, which will be posted at the entrance. Face protection covering mouth and nose must be worn.

### **Online Reservation**

All services offered by our ski school can be booked online and we encourage our guests to use this option as far as possible. You can book the service you require from the comfort of your own home and save yourself any personal visit into one of our offices.

### **Face Masks and Hand Disinfection**

In all indoor spaces and at all the meeting places, our guests are required to wear face protection, which covers mouth and nose. We also require guests to make use of the obligatory hand sanitiser stations on entering and leaving our office spaces. All sales points and reception desks are also protected by Perspex screens.

### **What can be used as a Face Mask?**

In addition to conventional face masks, according to present rules multifunctional bandanas, ski masks and buffs can also be used. It is vitally important that mouth and nose are completely covered at all times, so that the spread of droplets resulting from talking, coughing and sneezing can be avoided as far as possible.

### **Lunchtime Supervision for children**

At this point in time, we are not able to confirm whether it will be possible to offer the lunchtime supervision service in its usual form.

### **Group Lessons**

Group size will be kept as low as possible. The ski school reserves the right to adapt the daily start and finish times for groups, if this is considered necessary to maintain a high standard of safety and protection.

## **Ski Races**

Our children's ski races will take place as usual every week. To avoid congestion in the start and finish areas, starting times will be spread out more and all award ceremonies will take place in the open air within the individual group.

## **Guests with Symptoms of Illness**

If you experience any symptoms of illness, we ask you not to participate in the lessons and not to visit either the meeting place or our offices in person. Please inform us by telephone that you are unable to participate in the lesson.

## **Contact Tracing**

In order to prevent the spread of disease in the case of a ski school guest testing positive for Covid-19, it is imperative for us to record the correct contact information for all our guests (mobile phone number, accommodation name and address, e-mail address). Such information will be used only within the limits of data protection regulations.

## **Isolation with Symptoms**

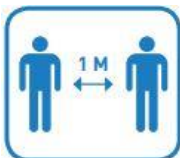
At the first appearance of symptoms in a ski school guest, the person concerned will be immediately isolated from the rest of the group. Parents must be available at all times to be able to collect their child as quickly as possible, if this case arises.

## **Employee Safety**

The health and safety of our employees is of top priority. In addition to regular briefings on current guidelines and rules of behaviour, we also provide for good accommodation and working conditions and carry out testing both on a regular basis and at the slightest hint of infection.

Our safety measures will be continually updated and adapted according to the current situation.

## **5 rules which we must all observe at all times:**



Maintain at least 1 meter distance from other persons



Refrain from shaking hands



Face protection covering mouth and nose must be worn in all public places



Wash hands thoroughly and regularly throughout the day



Sneeze or cough into the crook of your arm or into a handkerchief